



BC Association of Community Response Networks

Stopping Adult Abuse and Neglect - Together

ADULT ABUSE, NEGLECT & SELF NEGLECT RESOURCE LIST FOR THE LOWER MAINLAND / FRASER VALLEY

*(While there are numerous listings here we recognize
there are many more resources available; we
encourage you to research further to meet your needs.)*

BC Association of Community Response Networks (BCACRN)

WEBSITE: www.bccrns.ca - Learn more about the Association, Resources, CRNs, Provincial Projects, Links and more

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Province of BC

Public Guardian and Trustee of BC: The Public Guardian and Trustee of British Columbia operates under provincial law to protect the legal rights and financial interests of children, ***to provide assistance to adults who need support for financial and personal decision making***, and to administer the estates of deceased and missing persons where there is no one else able to do so.

WEBSITES:

www.trustee.bc.ca

www.trustee.bc.ca/pdfs/STA/abuseneglect.htm

www.trustee.bc.ca/reports_publications/index.html#Adult_Guardianship

British Columbia has four laws that promote every adult's right to self-determination, and provide support and protection for those who are vulnerable to abuse or no longer capable of making their own decisions.

The four acts that comprise the adult guardianship legislation are:

The [Representation Agreement Act](#)

The [Health Care \(Consent\) and Care Facility \(Admission\) Act](#)

The [Adult Guardianship Act](#)

The [Public Guardian and Trustee Act](#)

General Inquiries

Public Guardian and Trustee of British Columbia

Phone: (604) 660-4444

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700-808 West Hastings Street
Vancouver, British Columbia V6C 3L3

Fax: (604) 660-0374
E-mail: mail@trustee.bc.ca

Lower Mainland Office
700-808 West Hastings Street
Vancouver, BC V6C 3L3

Phone: (604) 775-1001
Fax: (604) 660-9479

❖ You may also reach the PGT by phoning Service BC and asking to be transferred to the Public Guardian and Trustee: Toll Free **1-800-663-7867**

❖ Regular hours of operation are Monday to Friday, 8:30 am to 4:30 pm.

Designated Agencies for the Lower Mainland/Fraser Valley Area: The Public Guardian and Trustee, by regulation, has designated regional health authorities and Community Living BC to work together to look into reports they receive about abuse or neglect. In very serious circumstances, and in keeping with the principles of the legislation, designated agencies can gain access to adults, and can obtain court orders to provide various supports and assistance to adults.

1] Fraser Valley Health Authority (VCH): VCA is responsible for health services to residents in Fraser East (Hope, Chilliwack, Abbotsford, Agassiz-Harrison, Fraser North (New Westminster, Burnaby, Maple Ridge, Coquitlam) and Fraser South (Langley, Delta, Surrey, South Surrey/White Rock).

WEBSITES:

www.fraserhealth.ca

http://www.fraserhealth.ca/find_us/services/our_services?&program_id=8617 – **Prevention of Violence, Abuse and Neglect**

2] Community Living BC: CLBC delivers support and services to people with developmental disabilities in British Columbia.

WEBSITE: www.communitylivingbc.ca

Fraser Region

Abbotsford

Suite 201 – 2777 Gladwin Road
Abbotsford, BC
V2T 4V1
Phone: 604-870-5900
General Enquiries: abbotsford@communitylivingbc.ca

Burnaby

#203 – 4946 Canada Way
Burnaby, BC
V5G 4H7
Phone: 604-660-8124

Chilliwack

Suite 240B – 6640 Vedder Road
Chilliwack, BC
V2R 0J2
Phone: 604-847-2500
Toll Free: 1-888-702-5795

Delta

#401, 11861 – 88th Avenue
Delta, BC
V4C 3C6
Phone: 604-501-8310

Langley

B201 – 20641 Logan Avenue
Langley, BC
V3A 7R3
Phone: 604-532-4900

Maple Ridge

20580 Lougheed Highway
Maple Ridge, BC
V2X 2P8
Phone: 604-460-0048

Port Moody

#400 – 205 Newport Drive
Port Moody, BC
V3H 5C9
Phone: 604-933-2000
General Enquiries: portmoody@communitylivingbc.ca

Surrey

#110 – 7525 King George Boulevard
Surrey, BC
V3W 5A8
Phone: 604-501-8310
General Enquiries: surrey@communitylivingbc.ca

Other Resources:**Seniors:**

BC Centre for Elder Advocacy & Support: This resource provides information, training, community development, and materials regarding the abuse and neglect of seniors. Promotes seniors' self-determination and independence. Provides information about adult guardianship legislation, and the legal issues confronting seniors in BC. Has recently established a law clinic for seniors.

WEBSITE: www.bcceas.ca

411 Seniors Centre
304- 411 Dunsmuir Street
Vancouver, BC V6B 1X4

Phone: 604-437-1940 or
Toll Free: **1-866-437-1940**
Fax: 604-437-1929
E-mail: info@bcceas.ca

Ministry of Health Services, Province of BC: The Ministry's mission is to guide and enhance the province's health services to ensure British Columbians are supported in their efforts to maintain and improve their health.

WEBSITES:

www.health.gov.bc.ca/seniors/topics.html

www.healthlinkbc.ca/kb/content/special/aa60933spec.html

www.healthlinkbc.ca/kb/content/symptom/viobh.html

www.healthlinkbc.ca/kb/content/special/te7721.html

www.healthlinkbc.ca/kb/content/symptom/sabus.html

Contact through Enquiry BC: 1 800 663-7867

Health Canada: This source provides a wealth of information on healthy living and includes the resource center - National Clearing House on Family Violence

WEBSITES:

www.hc-sc.gc.ca/hc-ps/violence/index-eng.php

www.phac-aspc.gc.ca/ncfv-cnivf/index-eng.php

Canadian Network for the Prevention of Elder Abuse: This network is a national non-profit organization that began in the late 1990's and was federally incorporated in 2000. The Network is dedicated to the prevention of the abuse of older people in Canada.

WEBSITE: www.cnpea.ca

International Network for the Prevention of Elder Abuse: INPEA is an organization, founded in 1997, which is dedicated to the global dissemination of information as part of its commitment to the world-wide prevention of the abuse of older people.

WEBSITE: www.inpea.net

For general inquires/comments to INPEA, please e-mail ContactUs@inpea.net

***WORLD ELDER ABUSE AWARENESS DAY
takes place annually on June 15th***

National Initiative for the Care of the Elderly: NICE is an international network of researchers, practitioners, students and seniors dedicated to improving the care of older adults, both in Canada and abroad. See Projects re Elder Abuse Team projects and tools.

WEBSITE: www.nicenet.ca/

Seniors Canada: Working for Seniors - select Health and Wellness tab on left, then Elder Abuse

WEBSITE: www.seniors.gc.ca

People with Disabilities

BC Coalition of People with Disabilities: For over 30 years, the BC Coalition of People with Disabilities (BCCPD) has been a provincial, cross-disability voice in British Columbia. Their mission is to raise public and political awareness around issues that affect the lives of people who live with a disability. They work to secure the necessary income supports for people to live with dignity, and increase people's ability to participate and contribute in their communities.

WEBSITE: www.bccpd.bc.ca

204-456 W. Broadway
Vancouver, BC V5Y 1R3

Phone: 604-875-0188
Toll Free 1-800-663-1278
Fax: 604-875-9227

E-mail: feedback@bccpd.bc.ca

TTY for people with hearing impairments only 604-875-8835

People's Law School: This resource exists to help you learn about your rights and responsibilities under the law, providing free and impartial public legal education to many thousands of British Columbians in all walks of life and making special efforts to serve people who may have particular legal education needs, including seniors, workers, students, immigrants, parents and poor people.

WEBSITE: www.publiclegaled.bc.ca/section.asp?catid=139

150-900 Howe Street
Vancouver, BC, V6Z 2M4

Phone: 604-331-5400
Fax: 604-331-5401

- ❖ *Publications available for downloading include Abuse of People with Disabilities (2nd Edition) and Abuse of People with Disabilities For Service Providers (2nd Edition).*

Representation Agreements:

Nidus Personal Planning Resource Centre and Registry: Nidus provides education and assistance in making and using representation agreements and enduring powers of attorney, and promotes representation agreements as an alternative to guardianship for people who, because of disability, illness, or injury, need assistance to manage their financial, health, legal, and personal care affairs. Nidus is an on-line, centralized registry for enduring Powers of Attorney and Representation Agreements.

WEBSITE: www.rarc.ca/textual/home.htm

411 Dunsmuir Street,
Vancouver, BC, V6B 1X4

Phone: 604.408.7414
Fax: 604.801.5506
E-mail: info@nidus.ca

- ❖ *Office hours are 9 am to 4:30 pm Monday to Friday; call for an appointment.*

Aboriginal People

Aboriginal Canada Portal: This resource is a window to First Nations, Inuit and Métis on-line resources, contacts, information, and government programs and services in Canada.

WEBSITE: www.aboriginalcanada.gc.ca/acp/site.nsf/en/ao26874.html

Indian Residential School Survivors Society: This society provides crisis line support, and workshops and information for survivors of residential schools on the settlement agreement and supports available.

WEBSITE: www.irsss.ca

Multicultural:

Affiliation of Multicultural Societies and Service Agencies of BC: This is an affiliation of more than 80 multicultural agencies providing immigrant settlement and multicultural services in communities throughout British Columbia. They create networking opportunities, disseminate information, provide professional development, and build organizational capacities for their members.

WEBSITE: www.amssa.org

205-2929 Commercial Drive
Vancouver, BC V5N 4C8

Phone: (604)718-2777
Fax: (604)298-0747
Email: amssahealth@amssa.org

Ending Violence Association of BC: This is a resource for community-based services that support survivors of sexual assault, relationship violence, child abuse and criminal harassment.

WEBSITE: www.endingviolence.org/

Victim Link BC: a toll-free, confidential telephone service available across BC and Yukon 24 hours a day, 7 days a week at 1-800-563-0808. It provides information and referral services to all victims of crime and immediate crisis support to victims of family and sexual violence. Provides service in over 110 languages.

WEBSITE: www.victimlinkbc.ca/

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NEW HORIZONS FOR SENIORS PROGRAM 